Employment Opportunity

Crisis Intervention Response Worker

Location	Siksika Health Services	**Posted Date**	September 1, 2026
Reports to	Senior Crisis Intervention Worker	**Deadline**	Open until filled.
Position Status	Casual/on call	**Annual Salary**	Based on Experience and Education

Position Summary

The Crisis Intervention Response Worker will respond to and support individuals experiencing a mental health crisis, assisting the Senior Crisis Intervention Worker. The incumbent will offer resources, outreach, psychoeducation, and interventions to help stabilize those facing a mental health crises. The Crisis Intervention Worker will be required to travel and provide crisis support to other First Nations in the Treaty 7 region and may also assist the Albert Regional MWCRT. Additionally, the Crisis Intervention Worker will be deployed at least once a year to address any regional crisis situations.

Responsibilities include, but will not be limited to:

- Will support the deployment protocols and process, to be deployed within 24hrs.
- Will support the SHS's 24hrs Crisis Intervention line and meet with individuals in a crisis at a place that is safe and conducive to a mental health intervention
- Needs to develop and maintain a resource file of local and surrounding resources.
- Will attend mandatory trainings and meetings
- Keep and track data
- Translate information to the appropriate codes
- Determine and assign the level of priority of the call
- Communicate effectively during a mental health crisis.
- Ensure referrals are sent to the supporting agency, documented and followed-up.
- Ask vital questions and provide pre-arrival instructions for emergency medical calls
- Receive and respond to a variety of emergency and non-emergency services and complaints
- Ask questions to interpret, analyze and anticipate the caller's situation as to resolve problems, provide information, dispatch emergency services, or refer callers to other agencies
- Needs to attend at least one regional crisis situation each year.
- Relay information to subordinates, co-workers, supervisors and the relevant emergency services necessary to meet the needs to each caller
- Provide detailed contact notes on each given shift
- Follow-up on current intervention files.
- Manage caseload accordingly and keep all files up to date electronically and physically.
- Will work in a variety of roles that will meet the needs of Siksika Nation members who may be dealing with a crisis situation such as suicidal ideation, addictions, psychosis etc.
- Will attend and participate with trainings in prevention, de-escalation and stabilization.
- Will be cross-trained, will support the other Mental Wellness teams with program services
- Will be facilitating community workshops.
- Must work on-site during shift
- Must support other SHS teams.

Education & Experience

- Candidates must be at least 18 years old, and possesses a high school diploma or equivalent
- Diploma or Degree in Mental Health, Social Work or related field preferred.
- Minimum 2 years work experience in a Social Work or Health and Human Services field or related field preferred

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Siksika Health Services is a not-for-profit organization which provides Primary Care and Community Wellness support. The facilities are used by our Proud Siksika Nation Members and our friendly surrounding communities. We are a very enthusiastic, empowering and encouraging team. Our Mission is to strive for accountable efficient services delivery and our Vision is to proactively provide quality and holistic health care.

- Training or certification in crisis intervention.

Other Requirements

- Fluency in the Siksika Language is an asset but not required, Knowledge of Siksika Language, culture and traditions is an asset
- Valid Class 4 Drivers License
- Criminal Clearance Required. A May or May not letter will not be accepted.
- Provide other related assistance to SHS as directed by the Substance Use Team Leader and CEO;

How to Apply	
*Please contact **Siksika Health Human Resources** for full job description. Only those selected for an interview will be contacted. *For additional information or to apply, please submit your resume, cover letter, education documents, two reference letters and criminal record check to:	**Siksika Health Services** Human Resources Department HR Recruitment Officer **Contact Info:** **Email:** Recruitment@siksikahealth.com **Phone:** 403-361-1358

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